



# KINECT REHAB

PHYSICAL REHABILITATION & HUMAN PERFORMANCE

Scheduling & Billing: 740.462.8604  
789 Hebron Road, Suite E, Heath, OH 43056

## BILLING

Even though you can't predict exactly how many session it will take to correct nerve, muscle, or joint pain, it is your right to know as much about your cost as possible up front. Below I have explained my billing options for your convenience.

### No Insurance or opt NOT to use your insurance:

You will know at the beginning of each session what that session will cost.

That amount is due each visit unless payment arrangements have been worked out through my billing specialist who is accessible by email at [DrMyersRehab@gmail.com](mailto:DrMyersRehab@gmail.com) or by phone at 740.462.8604.

This option is very simple and strait forward with no surprises.

### Billing Insurance:

If you choose for us to bill your insurance then we are happy to do that as well although the process is different and the out of pocket expense is much more difficult to know up front. We are usually able to give you a rough estimate of a "per visit" cost, but every insurance plan is different and we are bound by their contracted rate and their restrictions on services. If we are "in network" with your insurance then there is a contract that we have had to sign to have that status. In this contract I am **legally bound** to bill you everything on your "explanation of benefits" that is noted owed to provider. This includes your co-pay, deductible and co-insurance. It is illegal for a provider not to bill you for these tiems. Due to the complexity of insurance policies, it is best to discuss your insurance coverage with my billing specialist. It is advisable to have your policy checked before your visit but not necessary. An exam fee will be due on the first visit and applied toward your account.

### No-Show/Cancellation Policy:

If you are unable to keep your appointment, notification must be provided no less than 24 hours before your appointment via phone or email, otherwise a \$75 fee will be assessed to your account. Voicemails are time stamped so they are acceptable. We reserve the right to treat reschedules differently. Repetitive no-shows and habitual cancellations will be subject to fees. We understand extenuating circumstances and emergencies that will be handled on an individual basis.

### Late Policy:

Your care at Kinect Rehab is time dependent. Thus we have to establish a late policy that is reasonable and affords the time for adequate treatment and please be respectful of other patient's time.

- 1.) If you are going to be late or need to reschedule please call in advance. If you do not call and no-show, then our missed appointment policy is in effect.
- 2.) If you are up to 15 minutes lates you will still be treated but it will be a shortened session and you will be financially responsible for the full session time reserved for you.
- 3.) If you are more than 15 minutes late for a regular appointment and do not call ahead, we will consider that a no-show and our missed appointment policy is again in effect.
- 4.) If your appointment is a short session (15 minutes) or adjustment only and you are late we will either see you if time permits, give you the option to reschedule later that day if possible, or charge you for a missed appointment if the schedule does not allow other options.

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Signature of Paitent or Parent/Guardian

Relationship to Patient

Date

### Assignment of Benefits

I authorize that any insurance benefits or reimbursement for services rendered which amounts would otherwise be payable to me under any insurance, pre-paid health care plan, be made directly to Kinect Rehab, 789 Hebron Road, Suite E, Heath, OH 43056.

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Signature of Patient or Parent/Guardian

Relationship to Patient

Date